

The CEO of OSSITAGLIO VERONESE, Company that carries out oxy-fuel operations, is sure about the internal improvements achievable by the constant development of a culture of quality, and guarantees the implementation and the maintenance of a Quality Management System (QMS) compliant with standard UNI EN ISO 9001.

The primary objective is to ensure that every activity is developed efficiently and in an economic way, in compliance with the laws and regulations in force, by actively implementing and maintaining a business management system based on the following basic principles:

**Understand the customers' needs and plan the activities in order to totally fulfill them.**

Equally working in accordance with the requests and requirements of:

- The target market
- All parties involved in the processes

**Identify the different activities of the organization as processes to be constantly planned, controlled and improved, and fully activate the resources for their implementation.**

OSSITAGLIO VERONESE manages its processes so that they are unique:

- The objectives to be pursued and the expected results
- The related responsibilities and the resources used

**Take the responsibility for the QMS efficiency, making available the resources needed and ensuring that the planned objectives are compatible with the context and the strategic guidelines.**

OSSITAGLIO VERONESE reports the QSM importance and actively involves all the interested parties, coordinating and supporting them

**To plan its processes with an approach based on the analysis of risks and opportunities in order to implement the most appropriate actions for:**

- Evaluate and deal with risks associated to the processes
- Strengthen and take advantage of the identified opportunities

**Setting as a permanent goal the improvement of the QMS performances.** The analysis of the changing context, the preliminary assessment of risks and opportunities, the internal and external audit work and a Quality Management System compliant with standard UNI EN ISO 9001 constitute the facilities that OSSITAGLIO VERONESE implements to constantly improve.

The CEO points out that the achievement of the above defined goals, is a responsibility of all OSSITAGLIO VERONESE's personnel and therefore involves all the business functions in the context of the duties given.

Vallese di Oppeano, 10/01/2018

The President  
(CEO)